UNITED WAY
Ocoee Region

OCOEE REGION RESOURCE GUIDE

Updated November 2026

UTILITY ASSISTANCE		
Bradley Cleveland Community Services Agency (BCCSA)	LIHEAP assistance for eligible individuals in Bradley County	(423) 479-4111 155 6th Street, Cleveland, TN 37311
The Caring Place	Some assistance for eligible individuals in Bradley County	(423) 472-4414 2400 Bower Ln SE Cleveland, TN 37311
Copper Basin Crisis Center **(Polk & Fannin Counties)**	Limited financial assistance for utilities Mondays and Tuesdays 9:00am - 2:30 pm	(423) 548-7977 5260 Highway 64, Copperhill, TN
First Baptist Cleveland	Limited utility funds for community members	(423) 709-9100 1275 Stuart Rd NE, Cleveland, TN 37311
Polk Resource Hub	Limited utility funds and hardship assistance	Applications available at the Polk County Health Dept. and People Helping People
SETHRA	LIHEAP assistance for eligible individuals in Polk County	(423) 496-2644 l (423) 338-2335 840 Cherokee Trail, Copperhill, TN 37317
Salvation Army	Possible utility funds for eligible individuals in Bradley County *(cannot assist with prepaid)*	(423) 308-3467 435 Inman St W, Cleveland, TN 37311
United Way of the Ocoee Region - Ocoee Connect	One-time utilities assistance for qualifying individuals	(423) 800-8008 85 S Ocoee St, Cleveland, TN 37311
Wesley Memorial Church	Possible utility funds for community members	(423) 472-9578 3405 Peerless Rd NW, Cleveland, TN 37312
HOUSING AND RENT ASSISTANCE		
Bradley Cleveland Community Services Agency (BCCSA)	Rental housing program, THDA eviction prevention, and homeownership program for first time buyers	(423) 479-4111 155 6th Street, Cleveland, TN 37311

The Caring Place	Limited eviction prevention funds, intakes for Housing United	(423) 472-4414 2400 Bower Ln SE Cleveland, TN 37311
City Fields	Homeownership classes and new homes in Blythe Oldfield & College Hill neighborhoods	(423) 472-9876 1075 Blythe Ave SE Suite 2, Cleveland, TN 37311
Cleveland Court Apartments	Income-based housing for individuals 60+ and/or disabled	(423) 479-3005 1191 Cedar Ln SW, Cleveland, TN 37311
Cleveland Emergency Shelter	Temporary shelter for homeless individuals and families	(423) 478-1458 745 Wildwood Ave, Cleveland, TN 37311
Cleveland Housing Authority	Public and Section 8 Housing for low-income residents of Bradley County	(423) 479-9659 450 Walker St NE, Cleveland, TN 37311
Family Promise of Bradley County	Shelter and resources for families with children	(423) 650-4106 1110 Norman Chapel Rd, Cleveland, TN 37311
Foundation House Ministries	Housing and case management for women in crisis pregnancies	(423) 464-5351 258 Broad St Suite 202, Cleveland, TN 37311
Habitat for Humanity of Cleveland	Homeownership program for qualifying families	(423) 476-6947 300 Grove Ave SW, Cleveland, TN 37311
North Cleveland Towers Apartments	Income-based senior housing	(423) 478-7573 1200 Magnolia Ave, Cleveland, TN 37311
Property Tax Relief Program	Property tax relief for low income elderly, disabled homeowners, disabled veteran homeowners or their surviving spouses	Veterans Affairs - 1 (800) 827-1000 More Info: tncot.cc/taxrelief
SETHRA	Rent and mortgage assistance for Polk County residents	(423) 775-4010 126 Polk Street Suite A, Benton, TN 37307
The Housing Fund - Shared Equity Program	First time home buyer assistance	(615) 551-2752 nmathews@thehousingfund.org
United Way of the Ocoee Region - Housing United	Rapid rehousing-based program - enrollment through the Caring Place	Enrollment: (423) 472-4414 Information: (423) 479-2020
Volunteer Behavioral Health M.A.S.H. Program	Housing services for veterans experiencing homelessness	(423) 479-5454 420 Bell Ave, Chattanooga, TN 37405
Siegel Select Cleveland	Affordable in-between housing for temporary situations - weekly rates	(423) 479-7811 2500 Point S Rd, Cleveland, TN 37323

FOOD AND CLOTHING

Barbara's Market - Cleveland City Schools	Mondays 12-3p and 4-7p (Cleveland City Schools Families Only)	423.819.8120 350 Central Avenue.
Benton United Methodist Church	*Feed the Kids* program for Polk County residents	(423) 338-5134 135 Highland Dr, Benton, TN 37307
Big Springs Baptist Church	Limited Food Pantry Tuesdays from 9:30 - 11:30 am	(423) 472-1101 1415 Harwick Street SE Cleveland, TN 37311
Blythe Oldfield	Community pantry	1075 Blythe Ave SE, Cleveland, TN 37311
Bradley Cleveland Community Services Agency	Commodities and food distribution every other month for eligible households; food delivery for children in low income areas during summer	Commodities: (423) 479-4111 ext 110 Summer Food Service Program: (423) 479-4111 ext 108 155 6th Street, Cleveland, TN 37311
The Caring Place	Food & clothing pantry: Tues/Thurs 9-12, Tues 4:30-7, Supportive Shopping Wed 10-12	(423) 472-4414 2400 Bower Lane SE Cleveland, TN 37311
Central Church of Christ	Food Pantry Mondays from 10am-12pm	(423) 476-8941 200 25th Street NW Cleveland, TN 37311
Chattanooga Area Food Bank	Food bank and assistance with applying for SNAP benefits	(423) 622-1800 I SNAP: (706) 330-4562
Church of God Jerusalem Acres	Wednesdays 1:00-2:30pm	1826 Dalton Pike
Community Hall Church	Food bank on Tuesdays from 10am-12:30pm	(423) 472-2178 info@communityhallchurch.com 1305 6th St NE, Cleveland, TN 37311
Community Kitchen	Lunch served Mon-Fri from 12-1pm	435 Inman St W, Cleveland, TN 37311
Copper Basin Crisis Center **(Polk & Fannin Counties)**	Mondays and Tuesdays 9:00am - 2:30 pm Food pantry once a month Clothing and limited furniture	(423) 548-7977 5260 Highway 64, Copperhill, TN 37317
Cleveland, TN Community Resources	Community Food Pantries Peer to Peer assistance (Facebook)	Facebook: Cleveland, TN Community Resources
Cross Pointe Church of God - Fishes and Loaves	Hot meals served Wednesdays from 5:30-6:30pm Food Pantry open Fridays from 10:30am-12pm	(423) 728-5060 956 6th St NE, Cleveland, TN 37311
Faith Memorial Church	Food Pantry, Tuesday and Thursday 8:00am - 10:00am	(423) 476-6281 910 17th Street NW Cleveland, TN 37311
Feeding God's Lambs	Emergency & Summer Feed program for Polk County residents	(423) 716-7678

	By appt. and monthly (usually 4th Sat.)	
First Baptist Cleveland - Manna Ministry	Food pantry Mon-Thurs from 9-12, 1 time per month Wednesday 3-6pm	(877) 300-6070 1275 Stuart Road, Cleveland, TN 37312
Grace and Mercy Ministries	Community outreach program	(423) 920-1367 graceandmercyathens@disciples.com 714 Walter St, Athens, TN 37303
Harbor Ministries	Offers a box of food once a month to Copper Basin and Fannin County residents Every third Sunday of the month	35 W Tennessee Ave. McCaysville, GA 30555 (706) 964-7729
Mission Parish Church	24/7 Food Pantry and Community Refrigerator	1165 Church St. SE
New Vision Ministries - Polk & Bradley	Monthly Food Distribution	850-294-2051 3845 hwy 411, Ocoee, TN
North Cleveland Church of God	Food Pantry Monday - Thursday from 8am-4:30pm	(423) 476-5513 335 11th Street NE Cleveland, TN 37311
People Helping People - Polk County	Community kitchen 11-4, clothing closet 10-5	(423) 299-9062 184 Mull Road, Benton, TN 37307
Saint Therese Catholic Church	Food Pantry Monday: 12-4:30 ... Tues-Fri: 9-4:30	(423) 476-8123 900 Clingan Ridge Drive NW Cleveland, TN 37312
Salvation Army	Meals and showers	(423) 308-3467 435 Inman St W, Cleveland, TN 37311
SETHRA	Food and commodities distribution for Polk County residents	Ducktown: (423) 496-2644 Benton: (423) 338-2335
Spring Place COGOP	Tuesdays 10am - 12pm	2600 Spring Place Rd.
Valley View Baptist Church	Food Pantry First and Third Tuesday and Thursday 9am - 12pm, 5pm - 6:30pm	(423) 473-4616 4657 Spring place Road SE Cleveland, TN 37323
Waterville Baptist	6:30pm 3rd Monday of the Month	4555 Dalton Pike
Wesley Memorial Church	Food pantry Monday and Thursday 9-12 Homeless outreach - bags of nonperishable food	(423) 472-9578 3405 Peerless Rd NW, Cleveland, TN 37312

HEALTHCARE

Benton Family Health Care - Polk	Sliding fee scale for Polk County residents (part of Ocoee Regional Health Corporation)	(423) 338-2831 6784 Highway 411, Benton, TN 37307
Bradley County Health Department	Health and special services, WIC program, birth & death certificates	(423) 728-7020 201 Dooley St SE, Cleveland, TN 37311
Cleveland Family Health Care - Bradley	Sliding fee scale for Bradley County residents (part of Ocoee Regional Health Corporation)	(423) 478-1970 1420 Fritz St, Cleveland, TN 37323
Family Planning Telehealth	Telehealth service	(833)-690-0223 www.tn.gov/familyplanning
Karis Community Health	For adult residents of Bradley County 21 and over that are at or below poverty line	(423) 457-8024 254 Broad St SW, Cleveland, TN 37311
Cleveland Lions Club	Eyeglasses and eye screenings	(423) 876-8213 147 Inman St E #147, Cleveland, TN 37311
Polk County Health Department	Health and special services, WIC program, birth & death certificates	Benton: (423) 338-4533 Basin: (423) 496-3275
Ready Set Grow Therapies	Provides occupational, speech, physical, and feeding therapies	(423) 328-8745 2276 Candies Ln NW, Cleveland, TN 37311
Rural Health Association of Tennessee	Offers a wide variety of health services all across Tennessee	www.TNruralhealth.org/enroll
The Speech & Hearing Center	Diagnostic testing and treatment for individuals with speech and hearing disorders	(423) 622-6900 ext 201 433 North Ocoee St, Cleveland, TN 37311
Tennova Healthcare – Cleveland	In-patient and out-patient physical and behavioral health care services	(423) 559-6000 2305 Chambliss Ave NW, Cleveland, TN 37311
Walter E. Boehm Birth Defects Center	Medical case management for individuals with birth defects and their families	(423)-778-2222 960 E 3rd St St 316, Chattanooga, TN 37403
YMCA LIVESTRONG Program	Physical health and wellness program for individuals diagnosed with cancer	(423) 476-5573 220 Urbane Rd, Cleveland, TN 37311
YMCA Wellness Program	Physical health and wellness program for individuals diagnosed with Parkinson's disease	(423) 476-5573 220 Urbane Rd, Cleveland, TN 37311
PRESCRIPTION ASSISTANCE		
Copper Basin Crisis Center **(Polk & Fannin Counties)**	Limited financial assistance medical needs Mondays and Tuesdays 9:00am - 2:30 pm	(423) 548-7977 5260 Highway 64, Copperhill, TN

CoverRx	Prescription program for uninsured individuals or those who have insurance without pharmacy benefit	https://www.optumrx.com/coverrx
Harbor Ministries	Offers Prescription assistance to Copper Basin and Fannin County residents	35 W Tennessee Ave. McCaysville, GA 30555 (706) 964-7729
Karis Community Health	Offers free or greatly reduced non-narcotic prescriptions to existing patients. Bradley and Polk County Residents served	(423) 457-8024 254 Broad St SW, Cleveland, TN 37311
Publix Pharmacy	Offers certain prescriptions at a lower cost	(423) 476-4022
Salvation Army	Prescription assistance for non-narcotic prescriptions when funding is available	(423) 308-3467 437 Inman St W, Cleveland, TN 37311
SETHRA	Prescription assistance, nutritional supplements, and ambulatory devices for elderly, disabled, low income, or underinsured households in Polk County	Benton: (423) 775-4010 Ducktown: (423) 496-2644
State Health Insurance Assistance Program (SHIP)	Prescription assistance	(877) 801-0044
Tennessee Drug Card	Free card available online that patients take to participating pharmacies and they are offered a discount	https://tennesseedrugcard.com/ 1-877-321-6755
MENTAL HEALTH, COUNSELING AND ADDICTION SERVICES		
ATS The Bridge	Drug rehabilitation/resources for youth/teenagers	(423) 464-4600
Bradley Prevention Coalition	Treatment navigation and referral, skill building, community resource navigation and referral, advocacy, peer support	(423) 464-7568 2254 Blythe Ave SE, Cleveland, TN 37311
Centerstone	School-based counseling and out-patient counseling for children and adults. Also offers services to veterans, active military, and their families	(423) 464-4357 4160 N Ocoee St, Cleveland, TN 37312
Cherokee Health Systems	Sliding fee scale for uninsured individuals	Appointments: 1-866-231-4477 (423) 266-4588 5600 Brainerd Rd Suite A4, Chattanooga, TN 37411
Focus Treatment Centers	In-patient rehabilitation recovery program for individuals with substance abuse or eating disorders	Call - (800) 675-2041 Text - (423) 308-2560 7429 Shallowford Rd, Chattanooga, TN 37421

GROUPS Recover Together	Outpatient opioid use disorder treatment	(865) 245-0267 www.joingroups.com
Hiwassee Mental Health Center	Full continuum of mental health and counseling services available	(423) 479-5454 940 S Ocoee St, Cleveland, TN 37311
Lee University Marriage and Family Therapy	Collaborative care and outreach for local families at a low cost	(423) 331-9735 Lee University, Cleveland
McNabb Center	Full range of mental health care services	(800)-255-9711 601 Cumberland St, Chattanooga, TN 37404
Mental Health Cooperative	Adult and children mental health services	(423) 728-6021 2544 Dalton Pike SE, Cleveland, TN 37323
Neighbors United	Faith-based counseling and referral services	(423) 331-6811 956 6th St NE, Cleveland, TN 37311
Orphanwise	Training and support to adults who work with at-risk children through workshops, coaching, and resource development	(407) 373-3092 4920 Atlanta Hwy #522, Alpharetta, GA 30004
Parkridge Valley	In-patient treatment facility for addiction and substance abuse disorders	(423) 894-4220 7351 Courage Way, Chattanooga, TN 37421
Parkridge Health System	Adult and senior behavioral health care and mental health services	(423)-472-1999 1855 Executive Park Dr NW, Cleveland, TN 37312
Pine Ridge – Tennova Behavioral Health	In-patient and out-patient treatment programs for behavioral and substance abuse	(423) 339-4166 2800 Westside Dr NW, Cleveland, TN 37312
Reality House (Men)	Residential halfway house for males through Hiwassee Mental Health Center	(423) 702-6112 360 Worth St, Cleveland, TN 37311
Salvation Army	Access and possible transportation to 26 rehab facilities across Tennessee, North Georgia and Alabama	(423) 308-3467 435 Inman St W, Cleveland, TN 37311
Step TN - Cempa Community Care	Syringe trade, education, free blood borne infection testing, free Naloxone kits and training	(423) 265-2273 info@cempa.org 4001 Rossville Blvd, Chattanooga, TN 37407
TN REDLINE	24/7/365 resource for substance abuse treatment referrals	(800) 889-9789
TN Suicide Prevention Network	Phone line available 24/7	1-800-273-TALK (8255)

U-Turn Institute	Free and confidential community groups for Bradley County residents	(423) 813-3300 uturninstitute.org 2412 Wolfe Dr, Cleveland, TN 37311
Volunteer Behavioral Health Center	Provides a full range of mental health services for children and adults with a qualifying mental health diagnosis	877-567-6051 Hotline: 800-704-2651 940 S Ocoee St, Cleveland, TN 37311
Women of Hope	Faith-based 15 month residential program for women with life controlling issues	(423) 336-5364 2263 Lower River Rd, Charleston, TN 37310
Restoration Recovery – Cleveland	Outpatient medication-assisted treatment for opioid and alcohol use disorders, individual counseling, hepatitis C treatment, and telehealth follow-ups	Tuesday and Thursday, 9:00 am–4:30 pm (423) 498-2000 2130 Chambliss Ave, Cleveland, TN 37311
WOMEN'S SERVICES		
A Step Ahead	Free preventative birth control pills for uninsured clients and covers any remaining costs for insured clients	(423)-265-7837 info@astepaheadchattanooga.org
Celebrate Recovery	AA and NA programs through local churches	Celebraterecovery.com
Family Resource Agency	Harbor Safe House and advocacy for those experiencing domestic violence	(423) 479-9339 Hotline: (423) 476-3886 3680 Michigan Ave Rd NE, Cleveland, TN 37323
Foundation House Ministries	Residential care and parenting classes for homeless and pregnant adult women	(423) 464-5351 258 Broad Street NW, Cleveland, TN 37311
The Health Opportunity Protection and Encouragement (HOPE) Center	Domestic violence support and recovery, children's advocacy center, counseling, and family support	Cleveland: (423) 790-5740 Hotline: (423) 745-5289 2600 Executive Park Dr, Cleveland, TN 37312
New Hope Pregnancy Care Center	Ultrasounds, pregnancy counseling, educational classes, maternity & baby items	(423) 479-6683 24 hr line: (800)-712-4357 353 Worth St NW, Cleveland, TN 37311
Willowbend Farms	Resources and safe house for trafficked victims	(423) 250-5700 3757 Georgetown Rd, Cleveland, TN 37312
SENIOR SERVICES		
AMARA Home Care	In Home Caregiver/Companionship	(423) 756-2411

Bradley Cleveland Community Services Agency (BCCSA)	Home-delivered meals for Bradley County residents, 60+ handicapped/disabled/homebound	(423) 479-4111 (Ext. 112) 155 6th St SE, Cleveland, TN 37311
Bradley/Cleveland Senior Center	Meals, insurance counseling, support groups, etc. for local residents	(423) 559-2171 230 Urbane Rd, Cleveland, TN 37311
Copper Basin Senior Activity Center	Meals, insurance counseling, support groups, etc. for local residents	(423) 496-7113 840 Cherokee Trl, Copperhill, TN 37317
Creative Story Project	Programs for Alzheimer's/Dementia patients and their families	(423) 310-7333 joyce@creativestoryproject.com
Habitat for Humanity - Aging in Place	Small home repairs for elderly homeowners to maintain a safe and independent environment	(423) 922-7962 aginginplace@habitatofcleveland.org
Helping Hands of Cleveland	Companionship and home care for seniors with memory loss	(423) 476-3312 60 25th St NW Ste 3, Cleveland, TN 37311
Home Helpers Home Care	In-home medical care, companionship, therapy	(423) 460-9566 2990 Westside Dr NW, Cleveland, TN 37312
Home Instead Senior Care	In Home Caregiver/Companionship	(423) 790-0904
Mobility At Home	Home modifications and repairs, medical equipment and supplies	(423) 531-4663
MyRide TN	Volunteer assisted transportation for seniors 60+ for $3-$5 per trip	(423) 424-4201 myridetnse.org
Preferred Care at Home	In-home caregiving and companionship	(423) 531-8696
Senior Helpers	In-home caregiving and companionship, independent living options	(423) 710-1500
SETHRA	Access to elderly support and homemaker services	Bradley: (423) 478-3053 Benton: (423) 338-2335 Ducktown: (423) 496-2644
Sharon's Adult Day Center	In home personal care and adult day center for seniors	(423) 728-5656 5212 North Lee Hwy, Cleveland, TN 37312
Southeast Tennessee Area Agency on Aging and Disability	Includes SHIP services, Relative Caregiver Program, CHOICES, legal services for elderly, etc.	(423) 424-4256 1000 Riverfront Pkwy, Chattanooga, TN 37405
Tennova Home Health	In-home medical care, therapy, caregiving	(423) 559-6092 2440 Oakland Dr NW, Cleveland, TN 37311
USDA Rural Development	Home repair loans and limited grant funds for homeowners (62+)	(423) 708-6785 www.eligibility.sc.egov.usda.gov/eligibility

CHILDREN AND FAMILY SERVICES		
A Step Ahead	Free preventative birth control pills for uninsured clients and covers any remaining costs for insured clients	(423)-265-7837 info@astepaheadchattanooga.org
Boys & Girls Club of the Ocoee Region	After-school program and tutoring for children ages 6-17 at 7 different BGC locations	(423) 472-6826 385 3rd St SW, Cleveland, TN 37311
Camelot	Medication management, comprehensive child and family therapy, outpatient therapy, school based services, foster care, Tennessee health link	(423) 476-3799 www.thecamelotdifference.com 2603 Guthrie Ave NW, Cleveland, TN 37311
Copper Basin Rural Community Association	Student needs crisis closet, located at Copperbasin High School	(423) 496-3291 300 Cooper Dr, Copperhill, TN 37317
Family Resource Agency - Head Start	Head Start & Early Head Start PreK	(423) 479-9339 | (423) 479-3534 3680 Michigan Ave NE, Cleveland, TN 37323
The Health Opportunity Protection and Encouragement (HOPE) Center	Children's advocacy center, counseling, and family support	Cleveland: (423) 790-5740 Hotline: (423) 745-5289 2600 Executive Park Dr, Cleveland, TN 37312
Hope 4 One	Foster Closet, Wrap Around Ministry, Adoption Grants, Community Events and Support Services	(423)599-9682 2400 Georgetown Rd Nw, Cleveland, TN 37311
Junior Achievement of the Ocoee Region	Educational support and materials for students	(423) 614-8777 3535 Adkisson Dr, Cleveland, TN 37312
Live On Point	Mentorship and resources for the healthy development of local youth	(423) 899-9188 liveonpoint.org
Polk County Friends of the Library - Imagination Library	Mails 1 free book every month to children ages 0-5 - enrollment through Polk County Friends of the Library	(423) 338-4536 126 Polk St, Benton, TN 37307
Safe Kids Southeast Tennessee	Free and Reduced Safety Seats for Children.	(423) 778-6691 lindsay.smith@erlanger.org
Tennessee Valley Diaper Bank	Agencies hand out diapers to families in need	info@tennesseevalleydiaperbank.com 201 First St NW, Cleveland, TN 37311
TN Department of Children's Services	Child safety, foster care, juvenile justice info	(423) 479-0591 2703 Ralph Buckner Blvd, Cleveland, TN 37311

Trousdale School	Non-degree post-secondary program for adults 22+ with intellectual disabilities	(423)-479-7130 info@trousdale.org 3171 Hewitt St SE, Cleveland, TN 37323
United Way of the Ocoee Region - Imagination Library	Mails 1 free book every month to children ages 0-5 - enrollment through United Way	(423) 479-2020 85 S Ocoee St, Cleveland, TN 37311
Unity Center – Afterschool Program	4 day after-school program available during the school year	(423) 478-1661 l (423) 464-6432 685 Benton Pike, Cleveland, TN 37364
Village Help	Mentorship program focused on providing youth 13-17	(804) 695-7758 villagehelptn@gmail.com
Woodsong Forest Education Foundation	Forest school for elementary school students	woodsongschool@gmail.com 850 Stone Lake Rd, McDonald, TN 37323
YMCA Afterschool Program	After-school program for Bradley County School students M-F until 5:45 pm	(423) 476-5573 220 Urbane Road, Cleveland, TN 37311
YMCA Y-CAP	Intensive intervention program for kids age 10-14	(419) 376-1446 1350 Smith Dr, Cleveland, TN 37311
CASE MANAGEMENT		
The Caring Place	Getting Ahead - 16 weeks	(423) 472-4414 2400 Bower Lane SE Cleveland, TN 37311
SETHRA	Upward Bound - assistance for employment and education related expenses for Polk County residents	(423) 775-4010 126 Polk St, Ste A, Benton, TN 37307
TN Department of Human Services	For calls related to food stamps, Tenncare, SNAP/EBT, TANF benefits, case management for qualifying individuals	(423) 478-0300 4625 N Lee Hwy, Cleveland, TN 37312
Volunteer Behavioral Health	Case management for individuals with mental health conditions and substance use disorders	(877) 567-6051 940 S Ocoee St, Cleveland, TN 37311
BENEFITS NAVIGATION		
Benefits.gov	Government benefits finder	benefits.gov
Benefits Kitchen 211	Text “Benefits” to 211-211	211-211
Bradley County Health Department	Presumptive eligibility for TennCare	(423) 728-7020 201 Dooley St SE, Cleveland, TN 37311

Bradley Prevention Coalition	SOAR CPRS training and SSI/SSDI applications	(423) 464-7568 2254 Blythe Ave SE, Cleveland, TN 37311
Chattanooga Area Food Bank	Assistance applying for SNAP and SNAP renewal	(423) 622-1800 I SNAP: (706) 330-4562 2009 Curtain Pole Rd, Chattanooga, TN 37406
Family and Children's Service	Counseling services, community services, child welfare, benefits navigation	(615) 321-3868 cedwards@fcsnashville.org getcoveredtenn.org
Families First	Provides assistance to families who have children, and are experiencing financial difficulties. Emphasizes work, training, and personal responsibility. Time limited to 60 months in a participant's lifetime	https://www.tn.gov/humanservices/for-families/families-first-tanf/families-first-eligibility-information.html
Get Covered Tenn	Provides free health insurance enrollment and healthcare advice to all Tennessee residents	(866)-475-7879 (423)-310-7133 2400 Clifton Ave, Nashville, TN, 37209
Ocoee Connect	Resource referral hotline	(423) 800-8008
Polk County Health Department	TennCare enrollment	Benton: (423) 338-4533 Basin: (423) 496-3275
RHAT - Rural Health Association Tennessee	Assistance obtaining health insurance or TennCare	www.TNruralhealth.org/enroll
State Health Insurance Assistance Program (SHIP)	Free counseling and assistance for Medicare navigation	(877) 801-0044
TennCare Insurance Information	Information line	(800) 342-3145
TN Department of Human Services	For calls related to food stamps, Tenncare, SNAP/EBT, TANF Benefits	(423) 478-0300 4625 N Lee Hwy, Cleveland, TN 37312
VETERAN'S SERVICES		
Aid a Veteran	Provides shelter, clothing, food, and job placement assistance for veterans	(423) 458-4591 103 Georgetown Rd NW, Cleveland, TN 37311
American Job Center	Job assistance for veterans	(423) 252-5069 michael.dalton@tn.gov 410 N Congress Pkwy, Athens, TN 37303

Bradley County Veterans Services	Free services for veterans	(423) 728-7100 155 Ocoee St, Cleveland, TN 37311 (Bradley County CourtHouse)
Career-Onestop	A one stop website for employment training and financial help after military service	careeronestop.org/veterans
DAV	Provides a lifetime of support for veterans and families	DAV.org
Disabled American Veterans & Vietnam Veterans of America	Offers a wide variety of medical equipment that are free of cost	Doug Ayers DAV - (423) 641-3703 Jimmy Dean VVA - (423) 920-2782
DOD Warrior Care	Resource directories, peer support, benefits information, and care coordination	warriorcare.dodlive.mil
Hire Heroes USA	A nonprofit employment service for veterans, military members, and spouses	(844) 634-1520 clientsupport@hireheroesusa.org
Hope for the Warriors	Comprehensive support programs for service members, veterans, and military families	(877) 246-7349 info@hopeforthewarriors.org
Mission Critical Veteran Relief Fund	Assists with rent and mortgage, utilities, medical expenses, and living and transportation accommodations for those with injuries and disabilities	missioncriticalveteranrelief.org
National Call Center for Homeless Veterans	Trained counselors available 24/7 to support veterans who are homeless or at risk for homelessness	(877) 424-3838 va.gov/homeless/nationalcallcenter
Operation Stand Down Tennessee	Connects veterans and families with resources focused on transition, employment, housing, benefits, etc.	Osdtn.org
People Helping People	Puts baskets with home goods together for families who have lost a veteran	(423) 299-9062 184 Mull Rd, Benton, TN 37307
Project Healing Waters Fly Fishing	Services for the physical and emotional rehabilitation of disabled active military and disabled veterans through fly fishing and other activities	(301) 830-6450 projecthealingwaters.org
Transformation Haven Ministries	Veterans services specifically for women	(865) 336-2624 102 College St, Madisonville, TN 37354
VA Vocational Rehabilitation and Employment	Services to help veterans with job training, employment accommodations, resume development, and job seeking skills	benefits.va.gov/vocrehab

VA Veterans Crisis Line	Call, text 838-255, or chat online	(800) 273-8255 and press 1 veteranscrisisline.net
Veterans' Affairs (VA) office	Local services to assist veterans' and veterans' families in dealing with the VA	(423) 728-7100 155 N Ocoee St #105, Cleveland, TN 37311
Veterans' Red Cross Program	Services for veterans and their families that includes food, clothing, shelter, and referrals for counseling services.	(800) 733-2767 304 20th St SE, Cleveland, TN 37311
Wounded Warrior Project	Free services and support for any military members who have suffered an injury, wound, or illness during military service on or after 9/11	woundedwarriorproject.org
Volunteer Behavioral Health M.A.S.H. Program	Housing services for veterans experiencing homelessness	(423) 479-5454 420 Bell Ave, Chattanooga, TN 37405
SPANISH AND IMMIGRATION SERVICES		
Lee University CELL Program	TESOL classes	(423) 614-8223 englishlanguagecenterlee@gmail.com www.leecell.org
Orphanwise	Trust based relational intervention training, Spanish interpretation for counseling/therapy, Spanish family coaching	(407) 373-3092 katie@orphanwise.org
VIVE	Advocacy and resources for immigrants & refugees (legal, housing, immigration, etc.)	(423) 641-8100 l (423) 503-6332
LEGAL SERVICES		
CASA of Bradley & Polk Counties	Provides Court Appointed Special Advocates for abused and neglected children in court	(423) 472-5800 85 S Ocoee St, Cleveland, TN 37311
Legal Aid of East Tennessee	Legal assistance for civil issues	(423) 303-2266
Solomon Family Solutions	Supervised visitation & mediation	(423) 834-8774 166 N Ocoee St, Cleveland, TN 37311
TRANSPORTATION		
MyRideTN	Transportation for adults 60+ in Bradley County to medical appointments, stores, banks, etc.	(423) 424-4201
SETHRA - Cleveland Urban Area Transit System (CUATS)	Bus system: Mon - Fri, 6am-7pm	(423) 478-1396 l (423) 478-3053 165 Edwards St, Cleveland, TN 37312

EMPLOYMENT AND JOB TRAINING		
American Job Center Tennessee	Resources to help meet employment needs, free access to computers, internet, telephones, and fax machines, recruiting events, and workshops	tn.gov/workforce/jobs-and-education/job-search1/find-local-american-job-center 2373 Parker St NE Unit 209, Cleveland, TN 37311
The Caring Place	Ready to Work Closet: Clothing items for those starting new employment	(423) 472-4414 2400 Bower Lane SE Cleveland, TN 37311
City Fields	Budget coaching, career connection, and employment connection programs	(423) 472-9876 1075 Blythe Ave Suite 2, Cleveland, TN 37311
Cleveland State Community College - OneSource Program	Workforce development and continuing education programs (welding, electrical, etc)	(423) 478-6256 l (423) 320-8437 3535 Adkisson Dr, Cleveland, TN 37312
Goodwill	Serves 47 counties. Job connection center - offers job coaching, resume assistance, and more	6104 Preservation Drive, Chattanooga TN 37416 (423) 629-2501 Ext. 7601
Randstad	Recruiters to help with career moves	call.center@randstadusa.com (423)-478-3942 110 Stuart Rd NE, Cleveland, TN 37312
RHAT - Rural Health Association of Tennessee	Apprenticeships, training incentives, and professional development to support recruitment into healthcare professions	www.TNruralhealth.org/enroll
TN Career Center	Career information, workshops, recruitment and training	(423) 790-5606 301 Keith St SW, Cleveland, TN 37311
TN Vocational Rehabilitation Services	Program to help individuals with disabilities enter or return to work	(423) 478-0330 l (423) 478-0332 3069 Overlook Dr, Cleveland, TN 37312
OTHER SERVICES		
American Red Cross	Emergency and disaster relief	(800) 733-2767 304 20th St SE, Cleveland, TN 37311
Bradley County Sheriff's Department	Local county sheriff's department	(423) 728-7300 2290 Blythe Ave SE, Cleveland, TN 37311
Cleveland Police Department	Local city police department	(423) 476-7511 100 Church St NE, Cleveland, TN 37311
Ocoee Outreach	Home repair during the summer months	(423) 464-6188 2707 N Ocoee St, Cleveland, TN 37312

United Way of Greater Chattanooga	For callers located in Hamilton County seeking resource information	(423) 265-8000 or dial 2-1-1 630 Market St, Chattanooga, TN 37402
United Way of McMinn and Meigs	For callers located in McMinn/Meigs Counties seeking resource information	(423) 745-9606 313 Maple St, Athens, TN 37303
24/7 TN Statewide Crisis Line	For immediate help with mental health emergencies	(855) 274-7471
(En)Touch Wireless	Assistance with free phone and phone plan through the Tennessee Lifeline Program	https://entouchwireless.com/states/tennessee-lifeline-program-acp/#:~:text=Look%20no%20further%20than%20the,residents%20through%20the%20Lifeline%20program.
Tennessee Valley Authority - Project Home Uplift	Renovation program for homeowners through Cleveland Utilities to make homes more energy efficient	(888) 986-7262 support@myTVA.com